

## **MISSION OBJECTIVE**

Directing business-focused innovation teams. Aligning technology with business goals to deliver fiscally responsible and operationally focused solutions.

## **SUMMARY OF QUALIFICATIONS**

- Over fifteen years' experience leading and motivating technical teams in the development of business focused applications and connected data centers.
- Fiscally responsible management through the efficient use of available resources, promoting centralization, education, waste reduction, and increased individual accountability.
- Effective communication with executive teams, stakeholders, and external business partners.
- A creative thinker who brings clarity to complex business processes.

## **SUMMARY OF EMPLOYMENT HISTORY**

Enterprise Solutions Executive Experis - ManpowerGroup	2021 - Present
Board of Director and Former President, ISC2 Alberta	2016 - Present
Senior Manager Arnett & Burgess - Business Technology	2018 - 2021
Global Service Deliver Manager FMC Technologies – Global Enterprise IT Operations	2013 - 2016
Manager, Global Operations Moxie's / Chop / Shark Club / Shark Club UK	2011 – 2013
Senior IT Project Manager Facilities Management and Development University of Calgary, Alberta	2006 - 2011

## **PROFESSIONAL KNOWLEDGE AND EXPERIENCE**

**Experis / ManpowerGroup**

**2021 – Present**

**Role: Enterprise Solutions Executive**

- Led enterprise solution initiatives for major technology clients, architecting and delivering complex managed services and ITO solutions valued from \$500K to \$50M+. Drove strategic partnerships and new service offerings, including design layouts for US SOC operation expansion and implementing cloud security solutions for Fortune 500 clients. Demonstrated consistent success in solution design and sales enablement, contributing to over \$100M in new business growth. Key achievements include leading Microsoft Gaming's cloud security audit, developing strategic partnerships with industry leaders like SANS, and recognition as Experis Top Architect in 2022. Provided strategic solution guidance to sales directors, maintaining an exceptional win rate across enterprise accounts.

**ISC2 Alberta**

**2016 – Present**

**Role: Board of Director and Former President [2019-2024]**

- Executive leader driving strategic growth and community engagement for ISC2's Alberta Chapter, with demonstrable success in expanding the organization's reach and operational capabilities. Spearheaded the launch and continuous development of the annual BSides Edmonton security conference while establishing strategic committees focused on sustainable growth and cybersecurity awareness initiatives. As Director of Communications, orchestrated comprehensive marketing and media campaigns that resulted in a 162% membership increase and built an engaged social media community of over 4,000 followers across multiple security disciplines. Notably conceived and chaired the inaugural 2017 Cyber Security Congress, securing a NASA keynote speaker and achieving maximum venue capacity at Art Commons, garnering CTV media coverage. This signature event generated substantial operational capital, enabling the chapter's expansion and the successful establishment of BSides Edmonton, demonstrating strong fiscal leadership and strategic planning capabilities.

**Arnett & Burgess**

**2018 – 2021**

**Role: Senior Manager, Business Technology**

- Managed, built and rebranded existing IT to the Business Technology Team, focused on supporting US and Canadian operations. Directed the successful deployment several SOX compliant, business focused SaaS applications. Converting manual processes in HR, Accounting, IT and Field Operations using best of breed HRIS, SAP Concur, a full ITIL request ticketing and infrastructure monitoring suite along with field focused SpriaData.com. Set-up Enterprise Data Warehouse and industry leading BI tool providing real-time access to Big Data analytics unprecedented within the Quanta family.

**FMC Technologies**

**2013 – 2016**

**Role:** Global Service Delivery Manager

*“Corey demonstrates strong leadership within our organization. He is instrumental in the global alignment of 75+ team members, transitioning from a decentralized service delivery model to a global organization. Corey demonstrates the ability to lead a team of managers ... and helps them realize their respective goals and objectives.” – Rober Plair - Global EUCCS Manager*

- Managed a global team of 77 reports with local team leads in Singapore, Norway, Scotland, France, Mexico, Columbia, USA and Canada. Focused on all aspects of IT Field Operation smart-hands. Provided effective and timely escalation services for Tier 2 & 3 Customer Service, Global Networking and Data Center operations.
- Transitioned and standardized the key areas of responsibility under each global team member. Coordinated and consolidated complementary tasks between the service teams.
- Maintained SLA's and reduced the cost of Global Service Delivery by 40% through global processes improvements, centralization, and managed service augmentation.

**Role:** Manager – North America

*“Corey has a strong ability to recognize both opportunities and potential disruptions in advance, and has become quite strong at communicating them in a very strategic and tactful manner. Due to Corey's background in different IT environments, Corey maintains an entrepreneurial mindset while understanding the enterprise / corporate impacts and opportunities.” - Zack Curry - Business Architect – Americas*

- Managed multiple focused IT teams, Network, Architecture, Field Operations and Customer Service spread across North America. Central hubs: Calgary, Alberta; Denver, Colorado; and Stephenville, Texas.
- Consolidated the IT support efforts of three independent FMC divisions; Fluid Control, Completion Services and Surface Wellhead into a new division FMC Surface Technologies. By leveraging a larger consolidated voice, critical business projects and initiatives received great senior management support resulting in greater execution success and cost savings.
- Weekly summaries were maintained and summarized into a monthly Newsletter distributed to the business operation owners and executive teams. Separate quarterly meetings were held with executives and with division managers to ensure IT's alignment with business priorities.

**Additional information at:**

 [coreykaye.ca](http://coreykaye.ca)  
 [linkedin.com/in/coreykayeca](https://www.linkedin.com/in/coreykayeca)